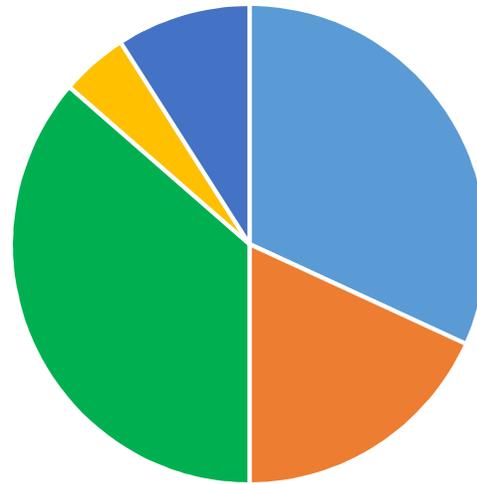


The Lodge Nursery School PARENT SURVEY

Jan-19

Profile of parents who responded

How much experience have you had of The Lodge?

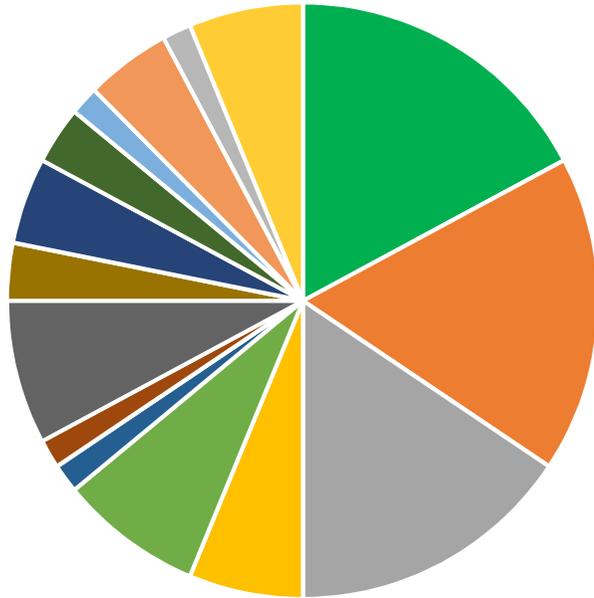


■ First child attending on blue tables ■ First child attending on yellow tables ■ Previous sibling/siblings attended
■ Nannied previously for children attending ■ Not answered

For information, 50% of parents responded to our survey.

What was important to you when you chose The Lodge / What do you like about The Lodge? (open

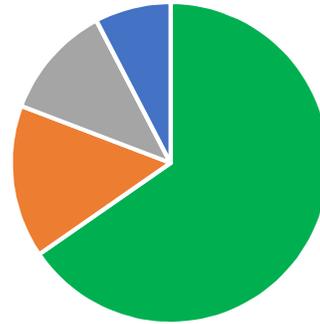
Most popular responses to what parents like about The Lodge and why they chose it



- Structured learning and routine. Curriculum
- Wonderful staff! Staff maturity, qualification and experience
- Caring nurturing approach and environment. Family feel
- Astounding range of toys and activities on offer. Well equipped and always something new
- Administration and organisation is excellent. Place runs like clockwork!
- Consistent level of care and consistent staff
- Good balance between free play and structured learning
- Traditional preschool with traditional values, yet forward thinking leadership.
- Everything!
- Constantly strives to improve

What do you dislike about The Lodge?

What do you dislike about The Lodge



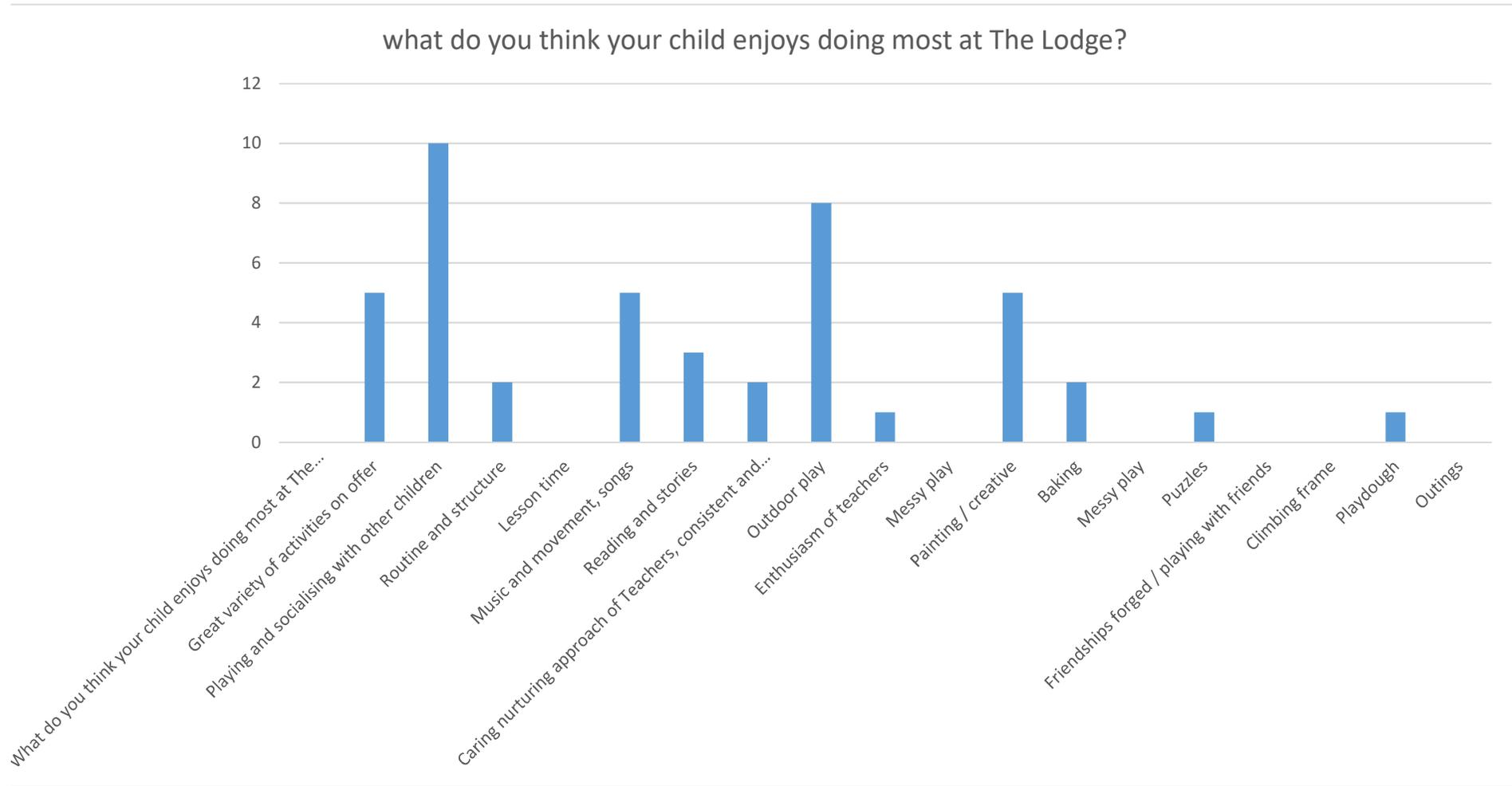
■ Nothing!

■ Short hours / no lunch club every day

■ Parking

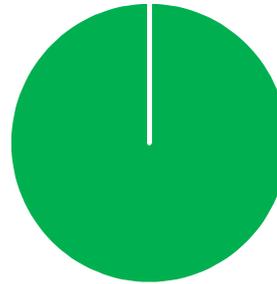
■ Pick up time gets cold and cramped in foyer

What do you think your child enjoys doing most at The Lodge?



Based on your experience, would you recommend The Lodge to other parents? (open question)

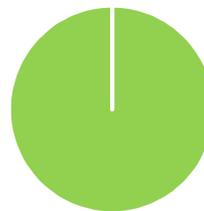
Would you recommend The Lodge to other parents?



■ Yes = 100% ■ No

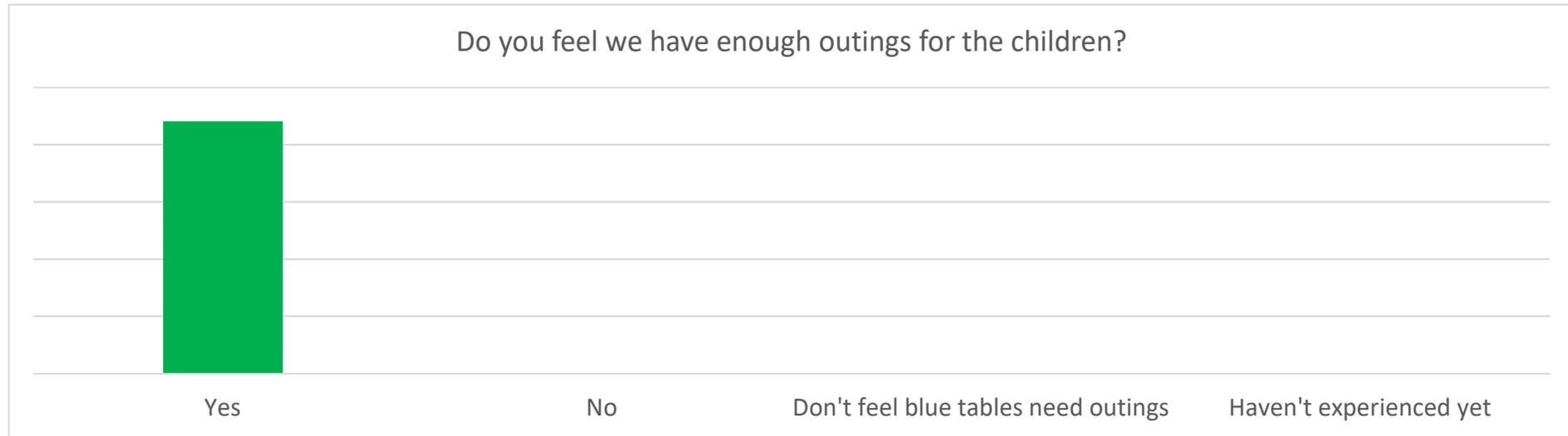
Do you have any concerns about the way in which we care for your child? (open question)

Do you have any concerns about the way in which we care for your child?



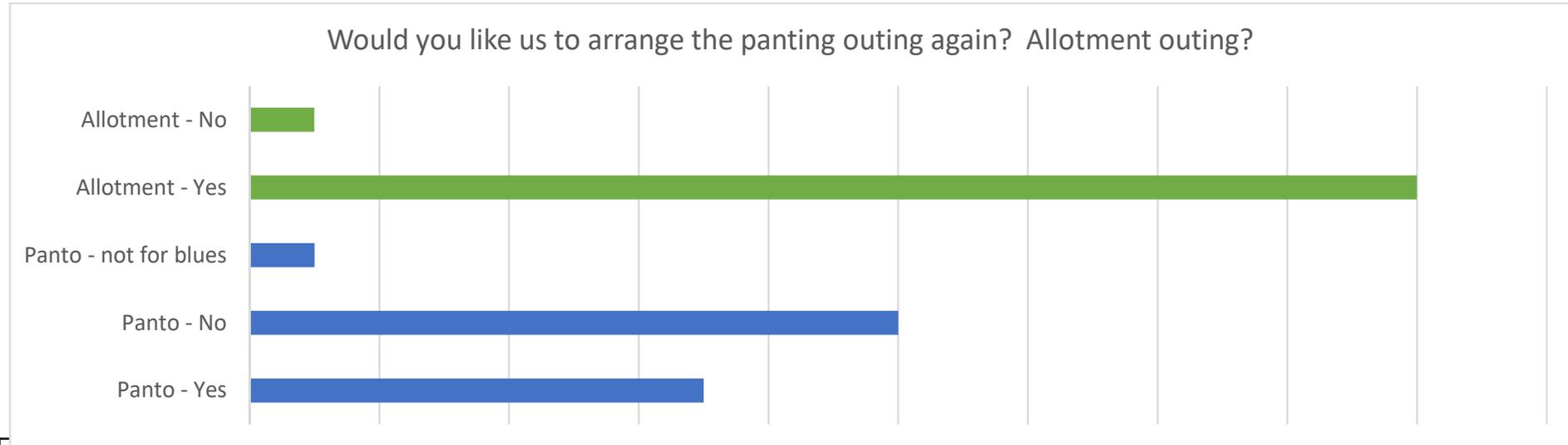
■ Yes ■ No = 100%

Do you feel we have enough outings for the children?



100% of parents were happy with the number of outings. A few commented that this was especially in light of the introduction of the allotment visits. We also increased the number of visitors that we have to the setting each term including a Fire Engine and Fire Fighting Team, our Reverend, a Police Officer, local vets, pets, pet shops, road safety / crossing patrol officer, animals and a scientist!

Would you like us to arrange the panto outing again? Allotment outing?



Do see our comments at the end of the report on Constructive Feedback where we have commented on the panto outing.

Is there any information that you feel is missing from our Facebook page or new website?



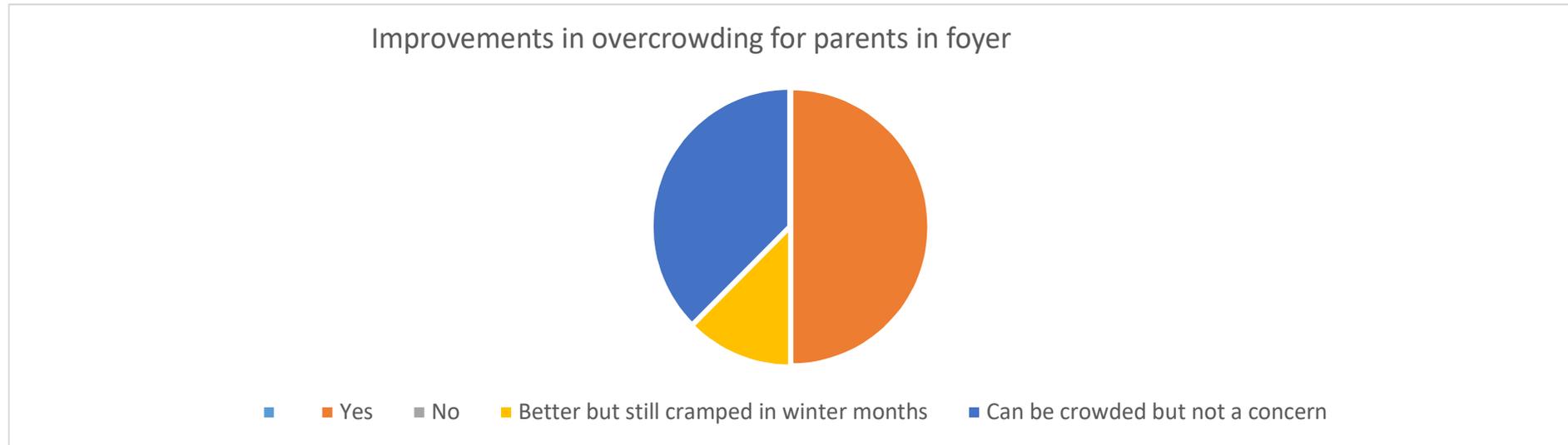
We are very pleased to see that parents feel we have incorporated suggestions in the previous survey and are now happy with the information they receive and can access on our website and Facebook page, with noone feeling information was omitted.

RETURNING PARENTS - Have you seen improvements following the previous survey in our hanging for bags and coats and overcrowding in the foyer

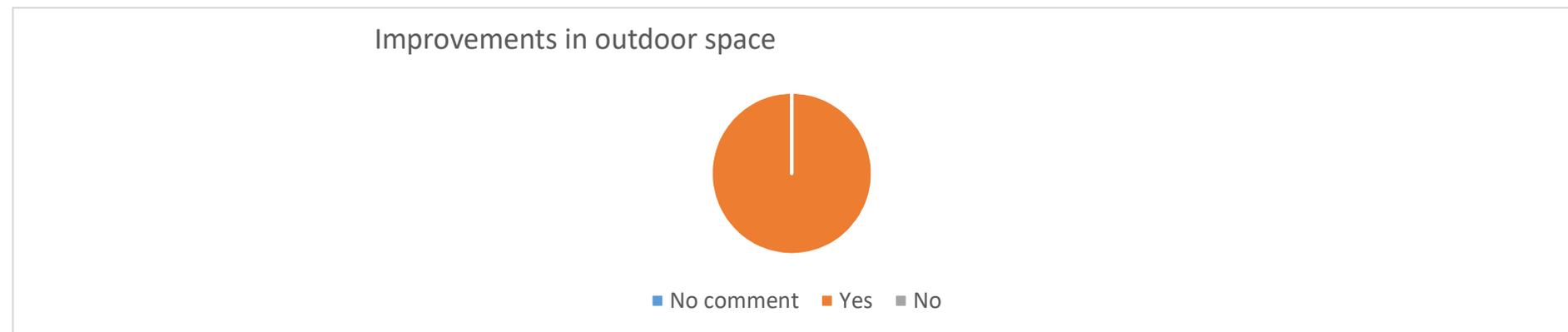


We can only apologise for the inconvenience caused by the coat rail overcrowding. We are not able to have a larger coat rail or anymore hanging space. We are restricted by the terms of the Church and they will not agree to this. A double-decker coat rail is not safe and also prohibitive when encouraging children to find their own coats for outdoor play. We have provided a coat stand at the end of the coat rail and ask parents to hang bags on the coat stand not on pegs to increase space available for coats. We are pleased that the changes we have made have made things more convenient.

RETURNING PARENTS - Have you seen improvements following the previous survey in overcrowding in the foyer?

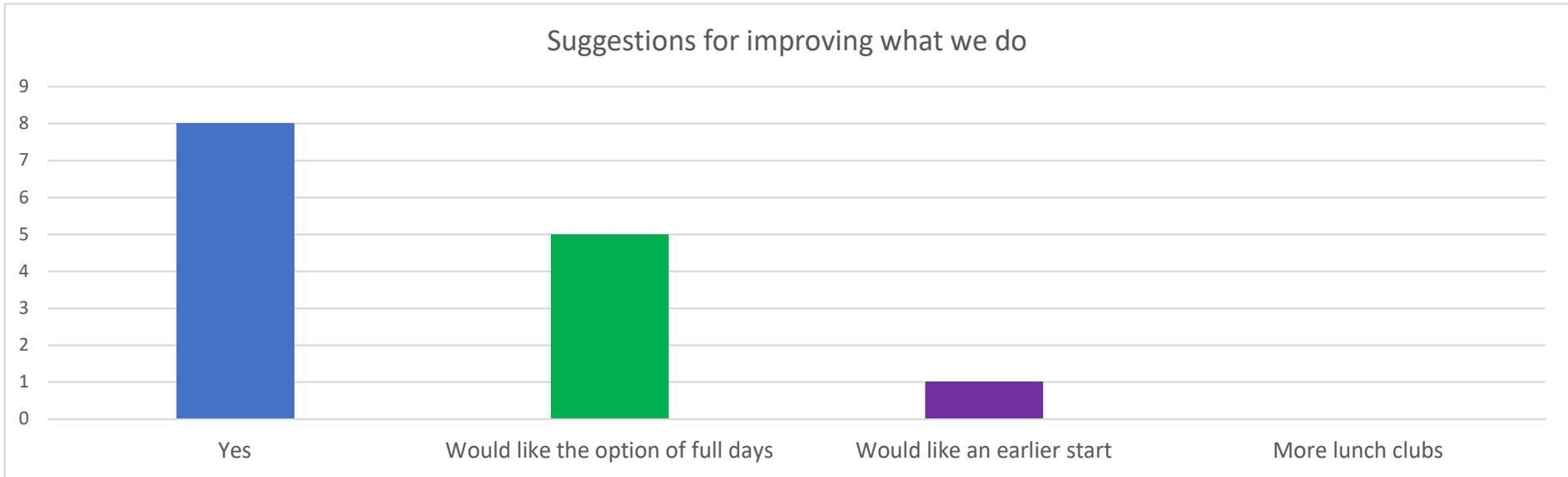


RETURNING PARENTS - Have you seen improvements following the previous survey in outdoor space?



We are very pleased that 100% of respondents to this question noted the improvements in our outdoor space and thank you for the overwhelming positive feedback about how we use the outdoors and the outdoor activities.

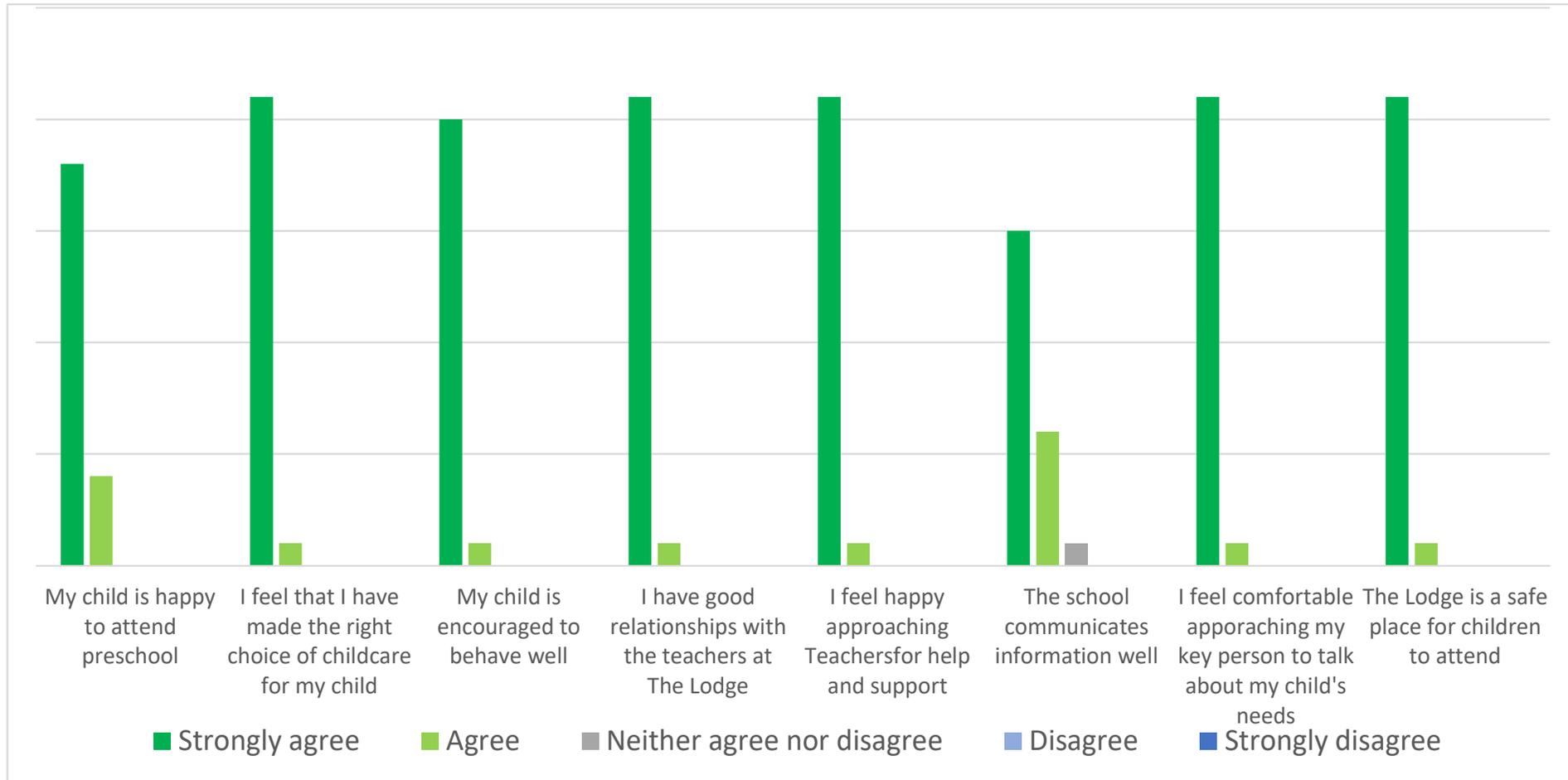
Are you happy with the routines your child follows and our hours of opening?



Unfortunately we are constrained by the availability of the Church and are not able to extend our hours at this time. We will keep this under review.

FEEDBACK RESULTS - Questions 1 - 8

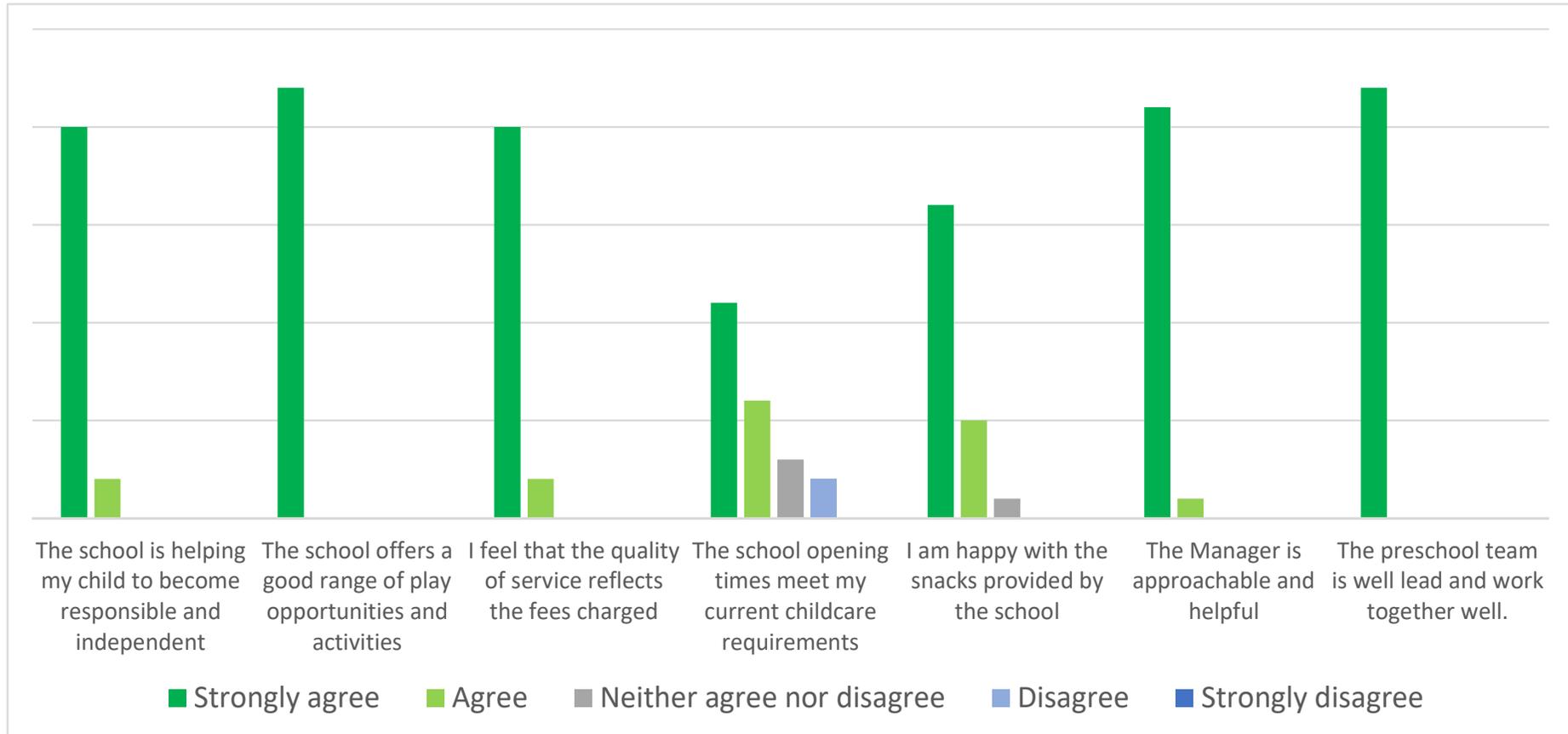
Parents chose how strongly they agreed / disagreed with each statement



We are delighted with the results that all of our respondents either agree or strongly agree that they and their children are happy, encouraged to behave well, that the Lodge is safe, communicates well and overall parents feel that they have good relationships with the teachers and have made the right choice by choosing The Lodge.

FEEDBACK RESULTS - Questions 9 - 15

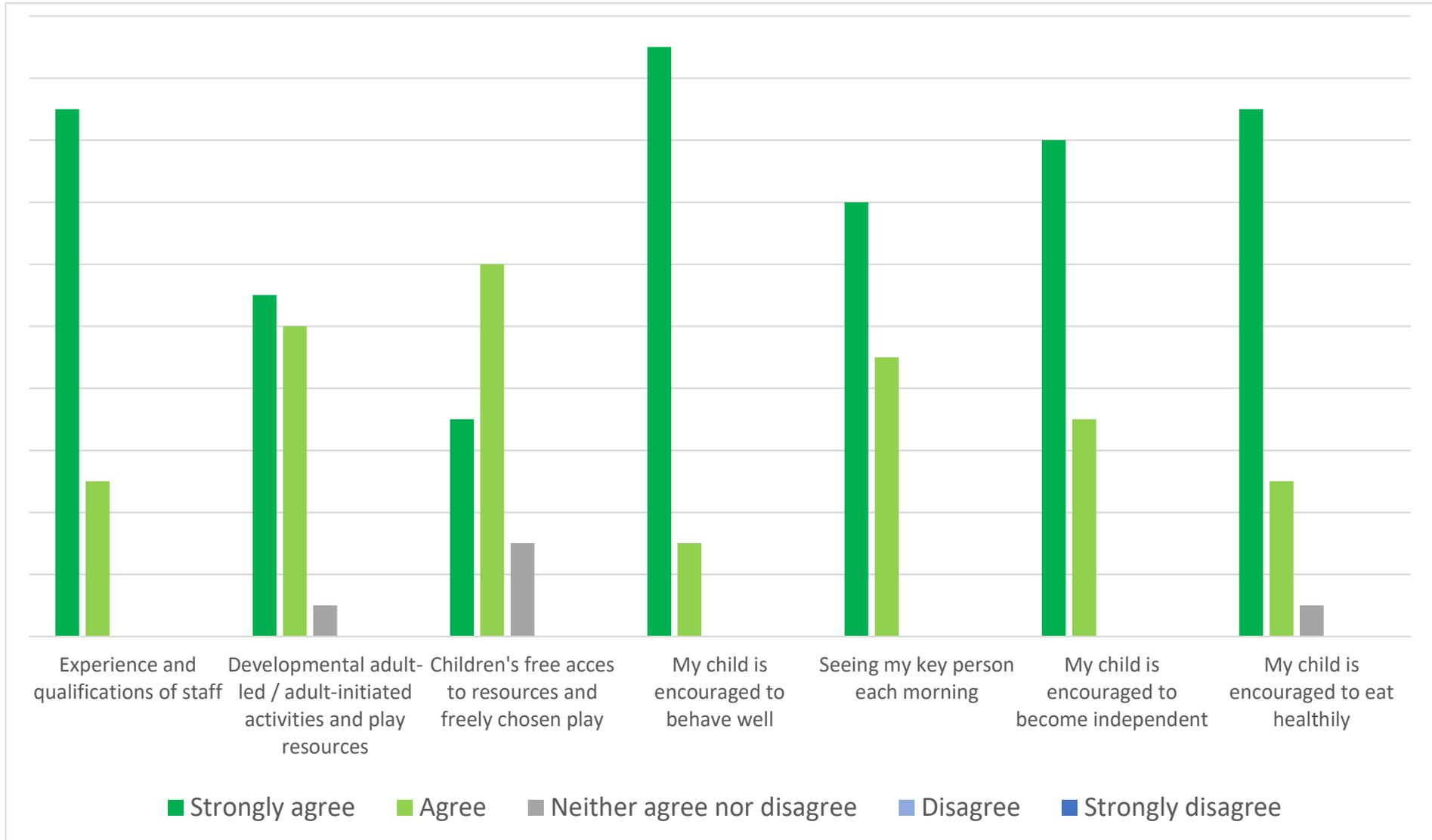
Parents chose how strongly they agreed / disagreed with each statement



We are pleased that all respondents agree or strongly agree that the school is supporting children's independence and offering a good range of play opportunities, activities and snack at fair fees. We are also pleased all respondents agreed or strongly agreed that the setting is well lead, the team work together well and the Manager is approachable and helpful. Some respondents would prefer us to offer additional opening hours - see question above.

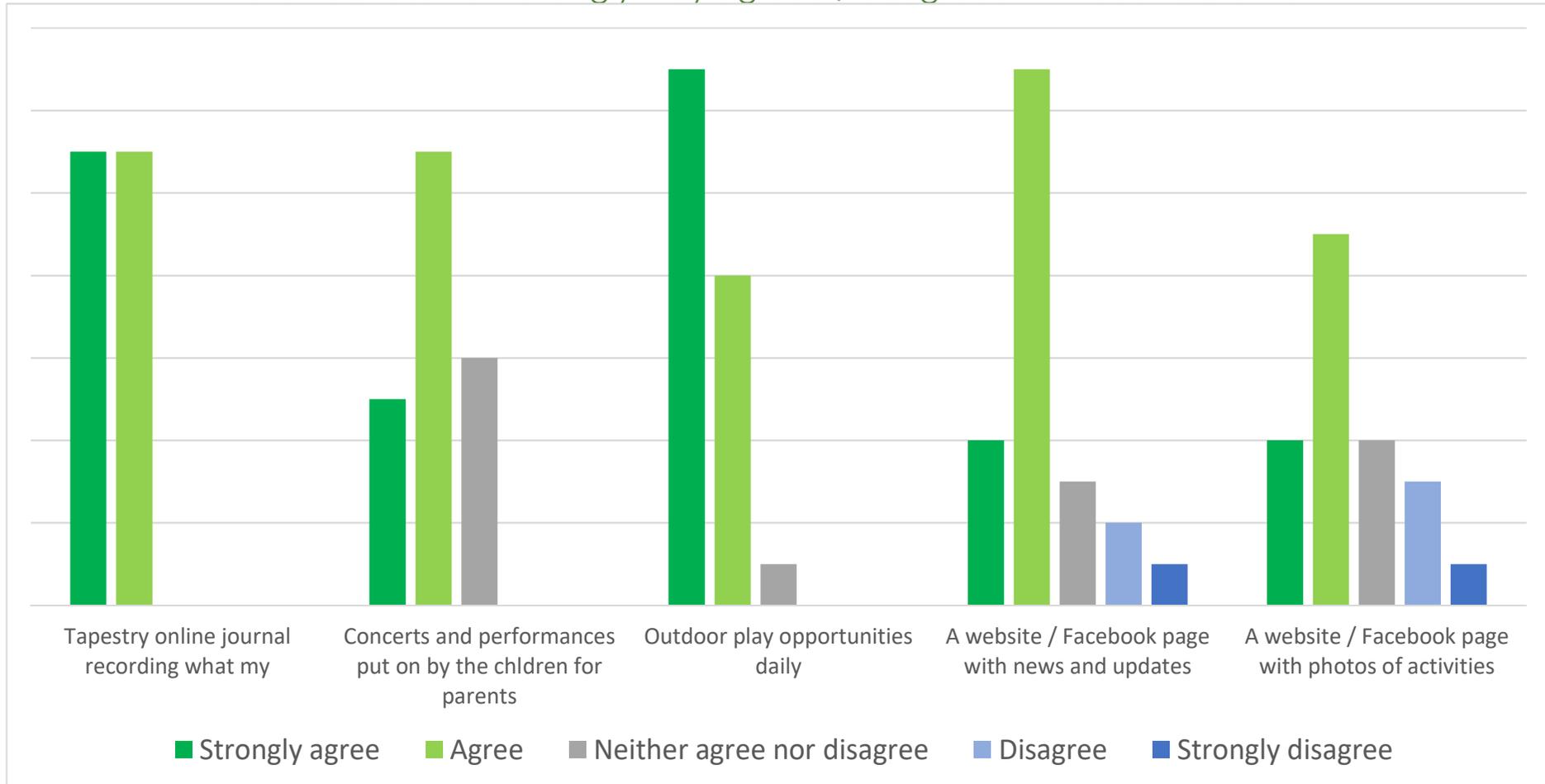
What was important about the Preschool Setting I choose for my child - Questions 1 - 7

Parents chose how strongly they agreed / disagreed with each statement



What was important about the Preschool Setting I choose for my child - Questions 8 - 13

Parents chose how strongly they agreed / disagreed with each statement



Other Feedback Provided

We have loved The Lodge and are sad that our children's time is coming to an end there. We are so thankful to The Lodge team.

I couldn't be happier with The Lodge. Behaviour management and development of social skills have been important to me and I feel that the teachers have really supported my children with this. Above all my boys are really happy there and have therefore had a very positive experience. I think the teachers at The Lodge go above and beyond for my children and seem to care so much about them.

We have been so impressed with the way my child's key person took the initiative with my child, calling us in and raising her concerns. This prompted us to get a speech and language therapist involved which I think will really help her going forward. My child's Key Person has demonstrated great care and skill in adapting to my child's needs; firm and kind at the right times. We really appreciated the individual attention that she has given our child and her patience in finding out what works for her. All the staff help create the warmth and security that makes The Lodge special. We like it so much for our first child we put our second child on the waiting list when she was just a few weeks old, and I would do the same again!

We have always loved The Lodge and it goes from strength to strength. It is improving and changing all the time.

We have been so happy with how all the staff at The Lodge have helped to bring our child along. Her mobility and confidence have improved beyond recognition and we owe a lot to all at The Lodge for this. The nurturing and caring environment has made her feel secure and she has learnt how to follow rules and behave well. The breadth of topics and activities at The Lodge is amazing and so well planned and executed. It has been lovely to see how everyone at The Lodge has looked after my children. To take my child from where she was to where she is now has been amazing and anyone with a child that has challenges before starting with The Lodge should be encouraged by our experience.

Other Constructive Feedback Points

Development points made

Comments asking about opening longer some days or for some lunch clubs. See above.

There has been mixed feedback about the panto, regarding whether families wanted to attend due to the age of the children, or due to wanting to go with family. We made it clear on the letter that it was optional and we understand the reason some families may not want to attend with The Lodge. We still have had a very high uptake this year. We will get feedback again after this year's visit and consider whether we run the outing next year.